

November 13, 2013

Kudos for Exceptional Driver Service

I would like to take the time to recognize one of your drivers for an astounding job well done. I have been a bus rider for many years and I must say, your driver, Mr. Cale is an exceptional young man. Just like I do all the drivers, I observed him as well. Just Tuesday night, he arrived at Rodney Square at 7:05 and allowed us to enter the bus from the cold. As we waited until the time to go, he picked up the trash and paper off the floor, sprucing up the bus to keep it fresh which in my opinion a lot more drivers should do there's no reason why we should have to deal with someone else's dirtiness. We pulled off heading down 40, and I must say, he got the job done safely and timely. Those two to three weeks he's been gone were horrible. The replacement was always late, bus was dirty, trash all over a lot of profanity, and downright rude. You have no idea how happy we were to have Mr. Cale pull up smiling. I thank you so much for getting him to come back.

Rider Anthony Johnson